



## **Course Refund Policy**

Carefully read the course refund policy below. By enrolling in the course, you accept the refund terms.

- Lifeguard Training Tuition (check your email for current course pricing)
  - Tuition will be paid to the Lifeguard Society on the **first day of class** to proceed in the 3-day course. **Cash** or **credit/debit card payment** will be accepted at the office.
  - o Check payments **will not** be accepted or processed due to the short nature of the program.
- Lifeguard Society will provide a course refund based on the following conditions:
  - If student attends Day 1 only and does not attend Day 2 or 3:
    - \$135.00 refund will be provided.
    - Or student must email <u>lifeguarding@cprsociety.org</u> and request to make up the class the following week, pending availability. Only one make-up will be allowed.
  - o If student attends **Day 1** and **Day 2** but but does not attend **Day 3 (pool day)**:
    - **\$100.00** refund will be provided.
    - Or student must email <a href="mailto:lifeguarding@cprsociety.org">lifeguarding@cprsociety.org</a> and request to attend Day 3 the following week, pending availability. Only one make-up will be allowed.
  - If student attends all 3 days but does not pass any part of the pool skills or final scenarios:
    - **\$50.00** refund will be provided.
    - Or student must email <a href="mailto:lifequarding@cprsociety.org">lifequarding@cprsociety.org</a> and request re-do pool skills on Day 3 the following week. Only one make-up will be allowed.

## **Certification Requirements:**

To receive certification, you must <u>attend all class sessions</u>, successfully perform <u>all required skills</u>, pass the <u>written Lifeguarding exam</u> on Day 2 with an **80% or higher**, and complete the <u>online</u> <u>Red Cross lifeguarding program</u>. You will then receive an American Red Cross certificate for Lifeguarding/First Aid/CPR/AED valid for 2 years.